WHAT IS RQA?
The Research Quality Association (RQA) is a professional membership body committed to informing and advancing its members. We provide status and visibility for individuals engaged in the quality of research concerning:

- Pharmaceuticals
- Agrochemicals
- Chemicals
- Medical devices.

Since its inception in 1977 the Association has grown and developed to reflect regulatory changes, the impact of regulatory inspections and the changing structure and needs of industry.

OUR MISSION
1. To develop and promote quality standards in scientific research.
2. To facilitate knowledge sharing and transfer through:
   - Discussion
   - Training
   - Seminars
   - Forums
   - Conferences
   - Publications
   - Partnership and co-operation.
3. To liaise with regulatory agencies in the development and interpretation of regulations and guidance.

CONNECT WITH THE RQA

- LinkedIn: https://uk.linkedin.com/company/rqa
- YouTube: www.youtube.com/user/researchquality
- Facebook: www.facebook.com/researchqualityassociation
- Twitter: https://twitter.com/The_RQA
- General Enquiries: www.therqa.com
courses@therqa.com
+44(0) 1473 221411

PRODUCTS AND SERVICES

GENERAL ENQUIRIES

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https://twitter.com/The_RQA
www.youtube.com/user/researchqualityass

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WHAT IS RQA?
LEARNING WITH THE RQA

The Research Quality Association (RQA) is committed to providing valuable learning opportunities to enhance your professional development. Our learning products are open to everyone; all levels, abilities and disciplines are catered for and courses are competitively priced, with RQA members receiving a discount on course fees.

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GIVING YOU THE ADVANTAGE

Products and services from the RQA
MEMBERSHIP

Membership of the RQA brings many benefits but the greatest is knowing other people with the same concerns as you and being able to contact them.

RQA MEMBERSHIP – WHO SHOULD JOIN?

Whether you are from industry, government, academia or contract research and wherever in the world you are based, membership is open to all those involved in the quality and integrity of scientific research and those working with, or interested in:

- Good Clinical Practice
- Good Laboratory Practice
- Good Pharmacovigilance Practice
- Good Manufacturing Practice
- Computing
- Medical Devices
- Animal Health.

RQA is international

We have members all over the world and have many contacts with research quality societies, related professional bodies and regulatory agencies throughout the world. These contacts allow regular exchanges of information, which are communicated to members.
NETWORKING

Membership of RQA is recognised globally – it opens doors and new opportunities so members can:

- Attend RQA events at discounted rates and speak with expert presenters, tutors and delegates from around the world
- Search the online Members’ Directory for useful contacts
- Pursue new career opportunities.

QUASAR

RQA’s membership magazine is provided free to all members and contains:

- Topical articles covering the very latest thinking and issues
- Regulatory updates and guidance on compliance
- Committee reports outlining the ongoing RQA initiatives and projects
- Upcoming events and dates for the diary
- Advertisements for industry-related services.

WEBSITE

The RQA website is updated with news and new products and services constantly. Our Members’ Area holds exclusive content for RQA members.

The website features:

- The very latest news and updates from across the industry
- Regulatory and quality-related information, guidance and resources
- Links to a wider range of GxP and regulatory resources
- Q&As from each GxP committee – gain answers to burning questions
- Discussion forums covering an extensive range of topics
- Detailed listings of upcoming RQA events
- Advanced website search capability for easy retrieval of content
- Careers area
- Access to volunteer programme information.

ANNUAL CONFERENCES

The RQA Annual Conference provides a global perspective on quality topics and issues.

The Annual Conference typically includes:

- Formal presentations from leading global experts
- Streamed sessions geared to GxP themes
- Highly interactive and engaging QA Clinics
- Effective workshops providing useful, realistic scenarios and hands-on exercises
- Extensive poster displays from RQA committees and individual members
- Fringe sessions
- Pre-arranged meetings with other associations, committees and working groups across an array of initiatives and projects
- Many networking opportunities with peers, delegates, experts, etc.
- An extensive exhibitor area.

RQA members receive substantial discounts on Annual Conference fees.

MEMBERS’ DIRECTORY

The online Members’ Directory includes the details of all RQA members by name and company, facilitating excellent peer-to-peer networking. The directory can also be searched by GxP expertise and membership of RQA committees.

PROFESSIONAL DEVELOPMENT

The RQA offers a wide range of professional development opportunities, including:

- An extensive portfolio of courses, seminars, forums and online learning
- Learning to stay up to date in the ever-changing world of pharmaceutical, agrochemical and chemical research and Quality Assurance
- Learning opportunities that encompass all experience levels, disciplines and media formats.

RQA members receive substantial discounts on courses, seminars and online learning.
These professional development courses offer the finest standard of training and knowledge sharing, and have been developed in response to the requirements of industry.

Professional training, in the essential quality disciplines, contributes to both the competitiveness of your business and also to personal motivation; it broadens the experience and accelerates the development of those who participate.

We believe that sharing this experience with other professionals is key to the overall effectiveness of learning.

**CPD Certification**

RQA courses have been externally accredited by the CPD Certification Service and any points accrued on a course will be shown on delegate certificates. The CPD Certification Service is the leading independent CPD accreditation institution, providing the highest quality accredited training and events suitable for the continuing professional development policies of professional bodies.
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### Locations

**Madingley Hall** – The beautiful 16th century Madingley Hall is the home of Cambridge University’s Institute of Continuing Education. Located three miles west of Cambridge, Madingley Hall provides modern en-suite accommodation, ample parking and excellent food.

**Novotel, Heathrow** – The Novotel, London Heathrow is conveniently located from the airport and M4/M25 motorways.

### Fees

All course fees include:
- Lectures
- Discussions
- Workshops
- Delegate materials
- Lunch and refreshments.

For course fees, full course programmes and general information (including terms and conditions), please visit the RQA website [www.therqa.com](http://www.therqa.com)

Please see the event calendar on page 20 for dates of all the courses.

### Tutors

Course tutors are drawn from industry and government; they have wide experience of current international standards and best practice, and also the practical application of these within the workplace.

Course details and online booking is available on our website [www.therqa.com](http://www.therqa.com)
ADVANCED AUDITING SKILLS: AUDIT ANALYSIS AND REPORTING

You have completed the observation and recording phase of your audit. You have gathered all your evidence. How are you going to communicate your findings and conclusions? Will things change as a result?

This course will explore principles and best practice in the analysis and reporting of audit findings through informative presentations and practical exercises.

ADVANCED AUDITING SKILLS: AUDIT PLANNING AND PERFORMANCE

This is an advanced skills course which will focus on improving the auditor’s performance during audit preparation and conduct, including tips and new strategies to try.

Delegates will be expected to reflect on and share their own previous experiences.

“The course thoroughly exceeded my expectations. I was expecting a good course with it being run by the RQA, but it more than met my objectives. I thoroughly enjoyed all aspects of the course and really enjoyed the presentation/workshop/discussion format. It was excellent to be able to discuss ideas and issues freely and obtain different points of view and advice from other delegates in addition to the course tutors.”

AUDIT PROGRAMMES AND RISK ASSESSMENTS

This one-day course is designed to provide comprehensive guidance and practical help for those who need to design and implement audit programmes. It uses the guidance of ISO 19011 with reference to GPvP, GCP, GMP and GLP audit programmes to explore audit programme design, operation, review and improvement.

The course will work through why audits are important and understanding the drivers behind a good audit programme.

It will discuss how to identify and assess the risks in your organisation, linking them with organisational goals, using these risks as a basis for the design of a risk-based audit programme during facilitated practical workshops. Delegates will have the opportunity to consider and discuss common issues and constraints that may shape their audit programmes.

“Both tutors were very credible, knowledgeable and experienced. They were also approachable for questions and discussions and had a broad and forward thinking external understanding.”

eSOURCE

This course is designed to provide a comprehensive overview of the guidance and legislation currently in existence covering the use of eSource.

eSource can come in many different formats, but most notably that of electronic medical records and connected technologies that provide instant source data via technological interfaces.

This course will also be a direct platform to discuss and form opinion on current practice and how the future landscape will evolve.

“Very engaging and encouraged discussion.”

20% DISCOUNT

off the course fees for Advanced Auditing Skills: Audit Analysis and Reporting when also booking Advanced Auditing Skills: Audit Planning and Performance.
FRAUD AND MISCONDUCT: DETECTION, INVESTIGATION AND MANAGEMENT

Would you feel confident to deal with a highly charged investigation into potentially suspicious data? When data, reputations and relationships are at stake, it is essential to know how to assess concerns of misconduct in clinical trials – the last thing you can afford to do is to ignore them.

This course is designed for the QA professional who will hopefully never encounter clinical fraud, but who wishes to be prepared ‘just in case’.

GOOD CLINICAL PRACTICE (GCP) AUDITING – PRINCIPLES AND PRACTICE

This two-and-a-half-day course offers the ideal external training opportunity for those new to the auditing of clinical research and those moving into the area from monitoring or from auditing in other disciplines. It is directed principally towards the requirements of Good Clinical Practice and the methods for assuring that these requirements have been met. The first afternoon of the course provides an introduction to Good Clinical Practice. The remaining two days concentrate on the practicalities of clinical trial audit.

“Great mix of presenters with a wealth of experience. Loved hearing the examples and anecdotes as that is how I will recall particular points moving forwards.”

GOOD LABORATORY PRACTICE (GLP) FOR STUDY DIRECTORS, PRINCIPAL INVESTIGATORS, STUDY STAFF AND MANAGEMENT

This course is designed to provide comprehensive guidance and practical help for those who fulfil the role of Study Director or Principal Investigator, Study Staff and Management in the conduct of non-clinical safety studies on pharmaceuticals, agricultural and industrial chemicals in compliance with Good Laboratory Practice. This course will also be of considerable benefit to study staff and management working in a GLP environment. The course will address current OECD GLP Principles and UK GLP legislation, but will also make reference to other international standards, regulations and guidelines.

IMPLEMENTING GOOD CLINICAL LABORATORY PRACTICE (GCLP)

This course is designed to provide comprehensive guidance and practical help for those who are implementing Good Clinical Laboratory Practice in laboratories which undertake the analysis of samples from clinical trials. The course will address the current regulatory framework for laboratory work in support of clinical trials with reference to the ICH Guideline for Good Clinical Practice, the Clinical EU Trials Directive and related regulations and guidance. The course will also draw on the RQA guidance booklet on Good Clinical Laboratory Practice (GCLP).

“Good presentations, clear and helpful.”

INTRODUCTION TO GOOD DISTRIBUTION PRACTICE (GDP)

This one-day course is designed to provide comprehensive guidance and practical help for those who are implementing Good Distribution Practice or working within the pharmaceutical supply chain. It is directed towards the requirements of Good Distribution Practice and the practicalities involved with ensuring these requirements are met.

The course uses the EU Guidelines on Good Distribution Practice of Medicinal Products for Human Use (2013/C 343/01) as a basis to explore the challenges of managing and operating wholesale distribution activities of medicinal products. It will explore the current EU regulatory framework and will work through all the aspects of GDP addressed in the guidelines.

Practical workshops will help delegates consider common issues, constraints and responsibilities.

“My aim was to get an overview of the GDP requirement as this is a new area to me. Overall I thought the course was comprehensive and well presented.”

Current and future course details and online booking is available at www.therqa.com
INTRODUCTION TO GOOD MANUFACTURING PRACTICE (GMP)

This course is designed to provide comprehensive guidance and practical help for those working to implement Good Manufacturing Practice.

The course covers the basic requirements for a pharmaceutical quality system (PQS) and an understanding of quality risk management (QRM) principles and their application, from current regulations and guidance.

An introduction to the Site Master File, roles and responsibilities, change control, document control and key documentation for implementing GMP with regulatory inspection in mind.

PRACTICAL APPLICATION OF QUALITY RISK MANAGEMENT (QRM) TOOLS AND TECHNIQUES

This course is intended for those who wish to gain practical experience of implementing risk management tools and techniques. For those who have already implemented Quality Risk Management, it provides an opportunity to build on and share their experiences through participation in practical Quality Risk Management workshops.

“Very knowledgeable on the topics presented, interactive with the audience, addressed all questions ad hoc.”

PRACTICAL APPROACH TO AUDITING SYSTEMS AND PROCESSES

This well-established course will explore key phases of process and system auditing. It will provide guidance on auditing systems and processes at both the global and local organisational level.

“The tutors were very experienced in auditing systems, processes and the regulatory environment. Provided many valuable suggestions during the case discussion.”

PRACTICAL PHARMACOVIGILANCE AUDITING

This well-established scheduled ‘flight’ will take you to GPvP audit-utopia and will be one to remember regardless of whether you have never flown or are a seasoned traveller.

Our highly interactive course is run by experienced pharmacovigilance auditors for pharmacovigilance and prospective pharmacovigilance auditors (and inspectors!). It will address the art and science of auditing pharmacovigilance activities and will provide unique insights and practical guidance on how to manage this duality.

What’s more, the pilot and cabin crew will do all of the above in a fun and engaging manner by creating a safe environment for sharing and learning.

Come fly with us!

“Very good introduction to GPvP auditing.”

PROCESS MAPPING AND USING MAPS IN STANDARD OPERATING PROCEDURE (SOP) WRITING

This course has been designed to make you a confident process mapper. You will be able to apply this new skill to describe and communicate processes and use mapping as a technique for process improvement.

If you are involved in writing Standard Operating Procedures (SOPs) or protocols, managing their implementation, planning or conducting process audits, generating or utilising process performance metrics, solving problems and continual process improvement, this is the course for you.

The course is designed for all those with responsibility for managing, documenting, implementing or auditing projects, processes and SOPs. It assumes no prior experience or skills in process mapping.

The course does not recommend any specific software or approach, but explores the principles and ideas that can be applied in any organisation.

“Useful tips and personal experience shared by tutors.”
QUALITY SYSTEMS FOR RESEARCH LABORATORIES

A quality system in your research laboratory is the most effective and efficient way to:

- Help scientists work more efficiently
- Ensure discoveries can be defended
- Protect the value of intellectual property.

This highly interactive course will provide guidance on why and how to implement a quality system successfully into the research laboratory. By doing so, you will position your innovation for the success that it deserves. But leave things as they are and there is a good chance that your science will not realise its full potential should success, and its consequences, come your way.

RESEARCH QUALITY ASSURANCE FOR GOOD LABORATORY PRACTICE (GLP)

This course offers the ideal external training opportunity for those starting out as Quality Assurance auditors or working under Good Laboratory Practice regulation for the first time.

“The tutors were very engaging, knowledgeable and helpful. Their friendly, cheerful style made the course very enjoyable.”

SYSTEMS APPROACH TO GOOD PHARMACOVIGILANCE PRACTICE (GPvP)

Auditors and Pharmacovigilance (GPvP) practitioners will explore application of the legal requirements in the GVP modules. They will examine how the GPvP system and its quality system interact to achieve compliance with regulatory requirements to enable safe use of medicines. GPvP auditors will develop an approach to define the scope of the GPvP audit, conduct GPvP audits and present audit results. GPvP practitioners will develop an approach to implementing, monitoring and maintaining the GPvP system. The course uses presentations and workshops.

“Workshops were good and had clear guidance on objectives… team working was also good.”

FREE MEMBERSHIP

If you are currently not an RQA member the non-member course fee includes the option of applying for membership, free of charge, during the course.

THE AUDITING COURSE

This course is specifically designed to develop auditing skills and to give an insight into the role of the audit programme in achieving regulatory compliance and quality improvement.

The course has been designed to supplement the following RQA courses:

- Research Quality Assurance for Good Laboratory Practice
- Good Clinical Practice Auditing – Principles and Practice
- Good Manufacturing Practice for Investigational Medicinal Products.

The course is applicable to any area of regulated research and development. It is particularly valuable where there is a quality system (e.g. GCP, GLP, GMP, ISO 9000) requirement for audit.

In order to gain maximum benefit from the course, personal experience of audit is essential.

“Can’t fault at all!! All excellent speakers, really engaging and encouraging. Very easy to understand and remain attentive.”

RQA PRODUCTS AND SERVICES
REFRESH YOUR KNOWLEDGE

Some of the introductory courses have been successfully used by companies offering refresher training to their employees.

If you have a group of people requiring training, it may be more cost-effective for RQA to bring the training course to you.

Many of the standard professional development courses offered by RQA are available as in-house courses. We can also look into customising these courses to suit your organisation's training objectives.

To find out how cost-effective in-house training can be, email us at courses@therqa.com to discuss your requirements or complete our online quote request form on the website.
### Advantages

**Cost saving** – the cost per delegate is typically less when compared to sending the same number to public training courses.

**Travel** – no need for employees to travel any further than their offices and incur extra costs.

**More specific** – running a course for a single client could allow the training to focus on specific items that are causing issues within the business.

**Convenience** – fit around the working schedule of the staff and at a location they come to every day.

**Membership** – non-members can apply for free RQA membership after their attendance on the course.

**Team building** – a room full of delegates from different departments can encourage greater team work, awareness and understanding of each other’s roles.

### Other courses or variants of these courses may be available. For full details of these courses, please visit [www.therqa.com/learning/corporate-learning](http://www.therqa.com/learning/corporate-learning)

### Tutors

Course tutors are active quality professionals in research and development.

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### COURSE

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<td>Managing Multi-site Good Laboratory Practice (GLP) Studies</td>
<td>1.5</td>
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<tr>
<td>Research Quality Assurance for Good Laboratory Practice (GLP)</td>
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<tr>
<td>Systems Approach to Good Pharmacovigilance Practice (GPvP)</td>
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<thead>
<tr>
<th>SPECIALISED SUBJECTS</th>
<th>DAYS</th>
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<tbody>
<tr>
<td>Data Integrity for Auditors and QA</td>
<td>1</td>
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<tr>
<td>eSource</td>
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<tr>
<td>ICH E6 Review and Update Course</td>
<td>1</td>
</tr>
<tr>
<td>Practical Application of Quality Risk Management (QRM) Tools and Techniques</td>
<td>2</td>
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<tr>
<td>Quality Systems for Research Laboratories</td>
<td>2</td>
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</table>
Seminars are organised to promote the exchange of information on a wide variety of subject matter and are run in response to current issues and hot topics. They are held in central locations with good transport links both from within the UK and for overseas delegates.

A typical seminar includes presentations/discussions on the subject matter, workshops and Q&A sessions. The delegate fees include refreshment breaks, lunch and seminar materials, these one-day events also offer perfect networking opportunities.

Regional Forums promote and pursue RQA objectives by engaging both RQA members and non-members from a unique geographical area by the holding of a meeting to share knowledge and facilitate networking opportunities. These local meetings offer a programme full of presentations and discussions.

We are currently looking at other overseas regional forums and welcome suggestions from members who feel their location would benefit from the formation of a regional forum.

For information on current seminars and future dates for regional forums, visit the RQA website

www.therqa.com
RQA holds an annual conference in October/November which provides a global perspective on quality topics and issues. The conference typically includes:

- Formal presentations from leading global experts
- Streamed sessions geared to GxP themes
- Highly interactive and engaging QA Clinics
- Effective workshops providing useful, realistic scenarios and hands-on exercises
- Extensive poster displays from RQA Committees and individual members
- Fringe sessions
- Pre-arranged meetings with other associations, committees and working groups across an array of initiatives and projects
- Networking opportunities with peers, delegates, experts, etc.
- An extensive exhibitor area.

To view full details of all these conferences, please visit the RQA website

www.therqa.com

Global QA Conference

Every three years the RQA, along with its other partners, the Japanese Society of Quality Assurance (JSQA) and the Society of Quality Assurance (SQA) based in the USA, hold a joint global QA Conference. The next one, which is being hosted by JSQA, will be held in 2020 in Japan.

European QA Conference

This conference involves all the European QA Associations/groups and is also held every three years. The next one is being held in Dublin in 2019.
REMOTE LEARNING

A range of interactive eLearning courses, webinars and webcasts to suit all levels which offer a practical and flexible method of learning.

eLEARNING

The courses provide an awareness of legislation, current best practice and identify key areas about the topic. Each course is made up of a number of bite-size modules and carries an assessment with an 80% pass mark. Once successfully passed, you will receive a certificate in PDF format.

The courses have been written by knowledgeable, highly respected members of industry with many years of experience in their sector.

These courses complement our professional development courses and, in many cases, are designed to provide the first introduction to a particular topic or the ideal opportunity for refresher training.
**eLEARNING COURSES**

- Advanced Good Laboratory Practice (GLP)
- Introduction to Good Clinical Laboratory Practice (GCLP)
- Introduction to Good Clinical Practice (GCP)
- Introduction to Good Laboratory Practice (GLP)
- Introduction to Good Manufacturing Practice (GMP) for Investigational Medicinal Products (IMPs)
- Introduction to Lean
- Introduction to Managing an Audit Programme
- Introduction to Quality Risk Management (QRM)
- Introduction to Risk-Based Quality Systems
- Introduction to the Audit Process
- Introduction to the Implementation of VICH for Good Clinical Practice (GCP)
- Introduction to the UK Clinical Trials Regulations
- Data Integrity
- Introduction to GLP Study Director Roles and Responsibilities
- ISO 9001: 2015
- Problem Solving and Decision Making
- Quality Systems

**WEBCASTS AND WEBINARS**

We offer both live webinars and on-demand webcasts on a variety of topics. Live webinars are usually available after the event to purchase on demand. Our webcasts are also usually available and include a link to claim a certificate of completion on viewing the whole webcast.

**Course access**

You have access to the courses you have purchased indefinitely. Access to the assessment will be for a 12-month period from the date of purchase.

**Corporate discounts**

- 5-20 courses – 10% OFF
- 21-50 courses – 20% OFF
- Over 50 courses – 25% OFF

**Webcasts**

- Are we there yet? – The E-archiving journey*
- Audit Programmes: The Basics
- Case Study: GCP Audit Strategy for Trust-sponsored Trials
- Clinical Investigator EU Clinical Trials Regulation
- Clinical Trials Directive CT3
- EU Clinical Trial Regulation: Final Document No: 536/2014
- ICH E6 (R2) Step 4: The Biggest Change in International GCP in 20 years
- ISO 9001: 2015 Explained*
- Quality Systems
- Where does audit end?

*originally presented as a webinar

Visit the website for current eLearning courses or to view a demo/taster of the learning before purchasing

www.therqa.com
The RQA produces a range of booklets providing best practice, information and guidance on a variety of topics, including:

- Good Clinical Practice
- Good Laboratory Practice
- Computing
- Non-regulated Scientific Research
- Investigator Site Audits
- Medical Devices Regulation
- Good Pharmacovigilance Practice
- Quality Assurance Outsourcing
- Pharmaceutical Due Diligence
- Electronic Standard Operating Procedures
- Veterinary Clinical Studies
- Quality Risk Management.

All publications are available instantly on any device by purchasing the pdf directly from the website

www.therqa.com/publications
The RQA website (www.therqa.com) is a vast source of information for industry and includes:

- Individual Good Practice areas with information, regulations, guidelines, Q&As and news about each GxP and its committee
- Learning area featuring all events, products and booking
- Publications
- News
- Members’ area
- Resource bank
- Careers area where roles advertised on the site have been targeted towards the quality and research arena, specifically for RQA users.

Jobseekers have the ability to search for relevant jobs, upload a CV for potential employers to look at and sign up for job alerts at https://careers.therqa.com/
VOLUNTEER PROGRAMME

Volunteers play a huge and important role in the Association and they are integral to the success of the RQA.

HOW YOU CAN SUPPORT

There are a number of ways in which volunteers can support RQA activity:

- Time-based – usually for committee membership
- Task-based – generally for single-task projects
- Virtual – typically to promote RQA.

This approach allows volunteers to choose to support RQA in a manner that suits them without over-committing their time. The opportunities are endless.

The time-based committee activities require a commitment of around 6-10 days per year which, when combined with project work, can entail a considerable obligation that only a small handful of RQA members are able to make.

For further information on how to sign up and what opportunities are available, please visit

www.therqa.com/resources/volunteer
The RQA relies upon the knowledge and commitment of dedicated Subject Matter Experts (SMEs) to support its activities by:

- Providing News Updates
- Developing New Products
- Attending Meetings

RQA recognises and fully appreciates that volunteers give up their free time to support RQA activities and that without the knowledge and commitment of the volunteers, the ability to serve its members is greatly diminished.

Volunteers give their:

- Time
- Effort
- Knowledge

because they realise that volunteering can make a real difference to their career.

The RQA Volunteer Programme provides a wide range of opportunities for volunteers, from one-off projects to longer-term roles as a member of one of the RQA committees or the RQA Board.
<table>
<thead>
<tr>
<th>EVENT</th>
<th>DATE</th>
<th>VENUE</th>
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<tbody>
<tr>
<td>The Auditing Course</td>
<td>5-6 Feb 2019</td>
<td>Madingley Hall</td>
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<tr>
<td>Good Clinical Practice (GCP) Auditing – Principles and Practice</td>
<td>4-6 Mar 2019</td>
<td>Madingley Hall</td>
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<tr>
<td>Good Laboratory Practice (GLP) for Study Directors, Principal Investigators, Study Staff and Management</td>
<td>5-6 Mar 2019</td>
<td>Madingley Hall</td>
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<tr>
<td>Implementing Good Clinical Laboratory Practice (GCLP)</td>
<td>12-13 Mar 2019</td>
<td>Madingley Hall</td>
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<tr>
<td>Practical Pharmacovigilance Auditing</td>
<td>12-14 Mar 2019</td>
<td>Madingley Hall</td>
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<tr>
<td>Research Quality Assurance for Good Laboratory Practice (GLP)</td>
<td>2-3 Apr 2019</td>
<td>Madingley Hall</td>
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<tr>
<td>Audit Programmes and Risk Assessment</td>
<td>9 Apr 2019</td>
<td>Madingley Hall</td>
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<tr>
<td>Practical Application of Quality Risk Management (QRM) Tools and Techniques</td>
<td>14-15 May 2019</td>
<td>Madingley Hall</td>
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<tr>
<td>Systems Approach to Good Pharmacovigilance Practice (GPvP)</td>
<td>14-16 May 2019</td>
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<tr>
<td>Practical Approach to Auditing Systems and Processes</td>
<td>21-22 May 2019</td>
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<tr>
<td>Good Laboratory Practice (GLP) for Study Directors, Principal Investigators, Study Staff and Management</td>
<td>21-22 May 2019</td>
<td>Madingley Hall</td>
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<tr>
<td>Quality Systems for Research Laboratories</td>
<td>11-12 Jun 2019</td>
<td>Madingley Hall</td>
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<tr>
<td>Practical Pharmacovigilance Auditing</td>
<td>11-13 Jun 2019</td>
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<tr>
<td>The Auditing Course</td>
<td>18-19 Jun 2019</td>
<td>Madingley Hall</td>
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<tr>
<td>Good Clinical Practice (GCP) Auditing – Principles and Practice</td>
<td>24-26 Jun 2019</td>
<td>Madingley Hall</td>
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All information contained in this brochure is subject to change. Please visit [www.therqa.com](http://www.therqa.com) for current listings on all RQA products and services.
WHAT IS RQA?
The Research Quality Association (RQA) is a professional membership
body established in 1977. It provides status and visibility for individuals engaged in the quality of research
concerning:
- Pharmaceuticals
- Agrochemicals
- Chemicals
- Medical devices.

Since its inception in 1977, the Association has grown and developed to
reflect regulatory changes, the impact of regulatory inspection and the
changing structure and needs of industry.

OUR MISSION
1. To develop and promote quality standards in scientific research.
2. To facilitate knowledge sharing and transfer through:
   - Discussion
   - Training
   - Seminars
   - Forums
   - Conferences
   - Publications
   - Partnership and cooperation.
3. To liaise with regulatory agencies on the development and
interpretation of regulations and guidance.